

C•CURE 9000 Version 2.50 SP4 Critical Update 01 (Unified 3.32 SP4 CU01)

C•CURE 9000 Version 2.50 Service Pack 4 Critical Update 01 (Unified 3.32 SP4 CU01) Release Notes
November 2017

These Release Notes provide important information for installing the C•CURE 9000 Version 2.50 Service Pack 4 Critical Update 01 on C•CURE 9000 Server and Client machines. In case of discrepancy, the information in this document supersedes the information in any document referenced herein.

Please read these release notes before installing the product.

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1. Versions for C•CURE 9000 Software and Service Packs

The [Version Matrix](#) table below shows the version numbers for each release of version 2.50 of C•CURE 9000, the version number displayed in **Help> About** for the Administration Client and Monitoring Station Applications, and the way each version number is displayed in **Programs and Features** on the Windows system.

Version Matrix

C•CURE 9000 Version	C•CURE Client Help/About	Programs and Features	
		C•CURE 9000 Client	Victor Application Server
2.50	2.50.2462.0251	version: 2.50.2462.0251	N/A
2.50 SP1	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU01	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU02	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU03	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU05	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU06	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU07	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU08	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU09	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU10	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP1 CU11	2.50.4759.308	version: 2.50.4759.308	version: 3.32.656.177
2.50 SP2	2.50.4840.348	version: 2.50.4840.348	version: 3.32.736.217
2.50 SP2 CU01	2.50.4840.348	version: 2.50.4840.348	version: 3.32.736.217
2.50 SP2 CU02	2.50.4840.348	version: 2.50.4840.348	version: 3.32.736.217

2.50 SP3	2.50.4845.349	Version: 2.50.4845.349	Version: 3.32.738.218
2.50 SP3 CU01	2.50.4845.349	Version: 2.50.4845.349	Version: 3.32.738.218
2.50 SP4	2.50.4854.352	Version: 2.50.4854.352	Version: 3.32.742.220
2.50 SP4 CU01	2.50.4854.352	Version: 2.50.4854.352	Version: 3.32.742.220

2. Installing the Critical Update

On a C•CURE 9000 server:

1. Log out and exit the Administration application on the server and all clients.
2. Log out and exit the C•CURE 9000 Monitoring Station application on the server and all clients.
3. On the server machine, use the Server Management application to stop the **CrossFire Framework Service** and the **CrossFire Server Component Framework Service**, and then exit the application.
4. Select the **CrossFireWebService.msi** and double click it.
5. Follow the on screen installation instructions to complete the victor Web Service critical update install.
6. Start the C•CURE 9000 critical update by double clicking on **2.50_SP4CU01.exe**.
7. Follow the installation instructions on screen to complete C•CURE 9000 critical update install.

On a C•CURE 9000 client:

1. Log out and exit the Administration application on the client machine.
2. Log out and exit the C•CURE 9000 Monitoring Station application on the client machine.
3. Start the C•CURE 9000 critical update by double clicking on **2.50_SP4CU01.exe**.
4. Follow the installation instructions on screen to complete C•CURE 9000 critical update install.

Reinstalling victorClient [after uninstalling]:

1. Launch the C•CURE 2.50 and victor 4.8 SP1 installer by clicking **Setup.exe** on the root level of the media.
2. The Platforms screen will indicate victor Application Server and CCURE 9000 Client are installed, click **Next**.
3. Select victor Unified Client. As CCURE 9000 Client is already installed, no repair (Modify) is needed. Click **Next**.
4. Select victor Unified Client. Click **Install**.

NOTE: The above steps revert the system to the original version of victor v4.8 SP1 included in the media. If victorClient Critical Updates have been applied to the system they will need to be reapplied. Users must also reapply victorClient Service Pack 3.

3. Uninstalling the Critical Update

NOTE: If you uninstall this critical update, the system reverts back to the previous C•CURE 9000 state. To uninstall the critical update on the C•CURE 9000 server or client:

1. Logout and exit C•CURE 9000 Administration application.
2. Logout and exit the C•CURE 9000 Monitoring Station.

3. In the Server Configuration application, stop the **CrossFire Framework Service** and the **CrossFire Server Component Framework Service**, and then exit the application.
4. Run **2.50_SP4CU01.exe** from the C•CURE 9000 2.50 Service Pack 4 Critical Update 01 media.
5. Click **Remove**.

Alternatively, you can manually uninstall both the client and server components of this Service Pack Critical Update.

1. Logout and exit C•CURE 9000 Administration application.
2. Logout and exit the C•CURE 9000 Monitoring Station.
3. In the Server Configuration application, stop the **CrossFire Framework Service** and the **CrossFire Server Component Framework Service**, and then exit the application.
4. Navigate to **Control Panel > Programs and Features > View Installed updates**.
5. Select **C•CURE 9000 2.50 Client SP4 CU01** and click **Uninstall**.
6. Select **victor Application Server 3.32 SP4 CU01** and click **Uninstall**.

NOTE: To uninstall the CrossFireWebService you need to manually uninstall it via **Programs and Features**. You then need to reinstall the previous version of CrossFireWebService which can be found in **2.50 Media > ISOImage > Bin**.

Note: Unified users who have uninstalled the C•CURE Service Pack and associated updates must also uninstall updates to victorClient [if initially installed]. If this is not performed undesirable behavior may be experienced.

Uninstalling victorClient Update:

NOTE: Uninstalling victorClient removes the client and all previous updates from the system entirely.

1. Log out and exit the victor Client application.
2. Through the Server Management application, stop the CrossFire Framework Service and the Server Component Framework Service, then exit the application.
3. Navigate to **Control Panel>Programs and Features**.
4. Select victor unified client and click **Uninstall**.
5. Click **Remove**.

For information on reinstalling victorClient please see the Installation section above.

4. SPARs Fixed

This critical update includes the following SPAR fixes:

447586

C•CURE panel Events are now processed correctly and can be acknowledged and removed within victor Event Viewer.

472076

victor Event Viewer can filter disabled or disarmed CCURE events, according to the operator's assigned role.

472077

Disabled or disarmed CCURE events no longer be displayed in victor Client event viewer.

472081

A sync error due to incomplete programming of the Operator Role assignment object has been corrected.

458969

Blocking of ICMP/PING on corporate networks will not affect map display.

511336

An error which prevented users from using their Windows authentication to log in to the Victor client has now been corrected.

End of Release Notes

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