

C•CURE 9000 v2.90 SP2 C•CURE Web

Version 2.90 SP2 C•CURE Web Release Note
April 2021

This release note provides important information about C•CURE 9000 C•CURE Web for version 2.90 SP2. In case of discrepancy, the information in this document supersedes the information in any document referenced herein.

Contents

1. [Features](#)
2. [Requirements](#)
3. [Installation](#)
4. [Repairs](#)

Features

C•CURE Web is an application that runs in a web browser. You can use it to manage your C•CURE 9000 system from multiple devices through any supported web browser.

C•CURE Web contains the following features:

- Dockview management
- Site Explorer for doors, inputs, outputs and controllers.
- Manual actions for access control devices:
 - Door actions – Locking and unlocking
 - Input actions – arming and disarming
- Basic Reporting:
 - Audit Logs
 - Activity Journals

Requirements

C•CURE Web requires the following software:

Client PC

- Supported web browsers:
 - Internet Explorer (v10 and up)
 - Chrome (v35 and up)
 - Firefox (v30 and up)
 - Microsoft Edge

PDF Reader

- Adobe PDF Reader must be installed on the client PC where the browser will be run. To get Adobe Reader, the URL is <https://get.adobe.com/reader/>.

Microsoft Application Request Routing (ARR)

- C•CURE Web requires ARR to be installed on any system that is using IIS. To get ARR, the URL is <https://www.iis.net/downloads/microsoft/application-request-routing>.
- If you are unable to download ARR, you can use an offline ARR installer from the following URL <https://www.microsoft.com/en-us/download/details.aspx?id=47332>.

Web Server (IIS)

- C•CURE Web runs on node.js server. If C•CURE Web is installed on the web server where IIS is enabled and port 80 or 443 is in use, then Internet Information Services (IIS) Web Server v8 is required.

C•CURE 9000 Server

- C•CURE 9000 Security and Event Management System version 2.90.

victor Web Service API

Installation

For more information about installing C•CURE Web, see the *C•CURE Web Quick Start Guide*.

Repairs

NOTE: Do not attempt to repair C•CURE Web using the Windows Programs and Features Repair function if C•CURE Web is not installed in the default Program Files (x86) folder.

If C•CURE Web or victor Web are installed using a custom path, you must uninstall and then reinstall C•CURE Web/victor Web instead of using the Windows Programs and Features Repair function.

Issues Fixed

[Table 2: Issues Fixed](#) lists the fix included in this update.

Table 2: Issues Fixed

Issue Number	Fix Description
692876	Time stamps are correct on previous door reports.
691055	Swipe and Show displays a single admit message for single admits at a door in C•CURE Web.
692744	Users can view Audit Replay (Find in Audit) only in partitions where they have access privileges.

End of Release Note

The trademarks, logos, and service marks displayed on this document are registered in the United States [or other countries]. Any misuse of the trademarks is strictly prohibited and Johnson Controls will aggressively enforce its intellectual property rights to the fullest extent of the law, including pursuit of criminal prosecution wherever necessary. All trademarks not owned by Johnson Controls are the property of their respective owners, and are used with permission or allowed under applicable laws.

Product offerings and specifications are subject to change without notice. Actual products may vary from photos. Not all products include all features. Availability varies by region; contact your sales representative.

© 2021 Johnson Controls. All Rights Reserved.