

C•CURE 9000 Version 2.90 Service Pack 3 Critical Update 02 (Unified 3.91 SP3 CU02)

C•CURE 9000 Version 2.90 Service Pack 3 Critical Update 02 (Unified 3.91 SP3 CU02) Release Note
November 2021

This release note provides important information for installing the C•CURE 9000 Version 2.90 Service Pack 3 Critical Update 02 on C•CURE 9000 Server and Client machines.

In case of discrepancy, the information in this document supersedes the information in any document referenced herein. Read this release note before installing the product.

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Versions for C•CURE 9000 Software and Service Packs

[Table 1: Version Matrix](#) shows the version numbers for each release of version 2.90 of C•CURE 9000, the version number displayed in **Help> About** for the Administration Client and Monitoring Station Applications, and the way each version number is displayed in **Programs and Features** on the Windows system.

Table 1: Version Matrix

C•CURE 9000 Version	C•CURE Client Help/About	Programs and Features			
		Client Version	victor Application Server	victor Web Service Version	C•CURE Web Version
2.90	2.90.368.477	2.90.368.477	2.90.368.477	2.90.368.477	2.90.368.477
2.90 CU01	2.90.368.477	2.90.368.477	2.90.368.477	2.90.368.477	2.90.368.477
2.90 SP1	2.90.1134.1134	2.90.1134.1134	3.91.1134.1134	3.91.1134.1134	2.90.1134.1134
2.90 SP1 CU01	2.90.1148.1148	2.90.1148.1148	3.91.1148.1148	3.91.1148.1148	2.90.1148.1148
2.90 SP2	2.90.2109.2109	2.90.2109.2109	3.91.2109.2109	3.91.2109.2109	2.90.2109.2109
2.90 SP2 CU01	2.90.2109.2109	2.90.2109.2109	3.91.2109.2109	3.91.2109.2109	2.90.2109.2109
2.90 SP2 CU02	2.90.2109.2109	2.90.2109.2109	3.91.2109.2109	3.91.2109.2109	2.90.2109.2109
2.90 SP3	2.90.3041.3040	2.90.3041.3040	3.91.3041.3040	3.91.3041.3040	2.90.3041.3040
2.90 SP3 CU01	2.90.3041.3040	2.90.3041.3040	3.91.3041.3040	3.91.3041.3040	2.90.3041.3040
2.90 SP3 CU02	2.90.3041.3040	2.90.3041.3040	3.91.3041.3040	3.91.3041.3040	2.90.3041.3040

Installing the Critical Update

Follow the steps below to install this critical update on both C•CURE 9000 servers and clients.

NOTE: Ensure your system is running C•CURE 9000 Version 2.90 SP3 before installing this update.

On a C•CURE 9000 server:

1. Log out and exit the C•CURE 9000 Administration application on the server and all clients.
2. Log out and exit the C•CURE 9000 Monitoring Station application on the server and all clients.
3. On the server machine, use the Server Configuration application to stop the **CrossFire Server Component Framework Service** and the **CrossFire Framework Service**, then exit the application.
4. Start the C•CURE 9000 critical update by double clicking on **2.90_SP3CU02.exe**.
5. Follow the installation instructions on screen to complete C•CURE 9000 critical update install.

6. Reboot your machine if prompted to do so.

On a C•CURE 9000 client:

1. Log off and exit the C•CURE 9000 Administration application on the client machine.
2. Log off and exit the C•CURE 9000 Monitoring Station application on the client machine.
3. Start the C•CURE 9000 critical update by double clicking on **2.90_SP3CU02.exe**.
4. Follow the installation instructions on screen to complete C•CURE 9000 critical update install.
5. Reboot your machine if prompted to do so.

Performing a Silent Install:

1. Log off and exit the C•CURE 9000 Administration application on the server and all clients.
2. Log off and exit the C•CURE 9000 Monitoring Station application on the server and all clients.
3. Hold the shift key and right-click the 2.90 SP3 CU02 update folder. Click **Open command window here**.
4. In the command window, type `2.90_SP3CU02.exe /q` and press **Enter**.
5. View installation progress in the **UnifiedPatch log**.

Uninstalling the Critical Update

NOTE: If you uninstall this critical update, the system reverts back to the previous C•CURE 9000 state.

Follow the steps below to uninstall this critical update on both C•CURE 9000 servers and clients.

1. Log off and exit the C•CURE 9000 Administration application.
2. Log off and exit the C•CURE 9000 Monitoring Station application.
3. On the server machine, use the Server Configuration application to stop the **CrossFire Server Component Framework Service** and the **CrossFire Framework Service**, then exit the application.
4. Run **2.90_SP3CU01.exe** from the C•CURE 9000 2.90 Service Pack 3 Critical Update 01 media.
5. Click **Remove**.

Alternatively, you can manually uninstall both the client and server components of this critical update.

1. Log off and exit the C•CURE 9000 Administration application.
2. Log off and exit the C•CURE 9000 Monitoring Station application.
3. On the server machine, use the Server Configuration application to stop the **CrossFire Server Component Framework Service** and the **CrossFire Framework Service**, then exit the application.
4. Navigate to **Control Panel > Programs and Features > View Installed updates**.
5. Select **C•CURE 9000 2.90 SP3 CU01** and click **Uninstall**.
6. Select **victor Application Server 3.90 SP3 CU01** and click **Uninstall**.

Performing a Silent Uninstall:

1. Log off and exit the C•CURE 9000 Administration application.
2. Log off and exit the C•CURE 9000 Monitoring Station application.
3. Hold the shift key and right-click the **2.90 SP3 CU01** update folder. Click **Open command window here**.
4. In the command window, type `2.90_SP3CU01.exe /q /x` and press **Enter**.

Issues Fixed

[Table 2: Issues Fixed](#) lists the fixes included in this critical update.

Table 2: Issues Fixed

Issue Number	Fix Description
780330	You can run the SWH41 report with an Event or by using the Run on Server action, as expected.
780334	Dual Phase Event is consistently displayed in the Event Viewer.

End of Release Note

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