

# The “Facility Code When Offline” Feature Is Not Supported By The iSTAR Ultra S300 Integration, and Therefore Cannot Be Turned On By The iSTAR.

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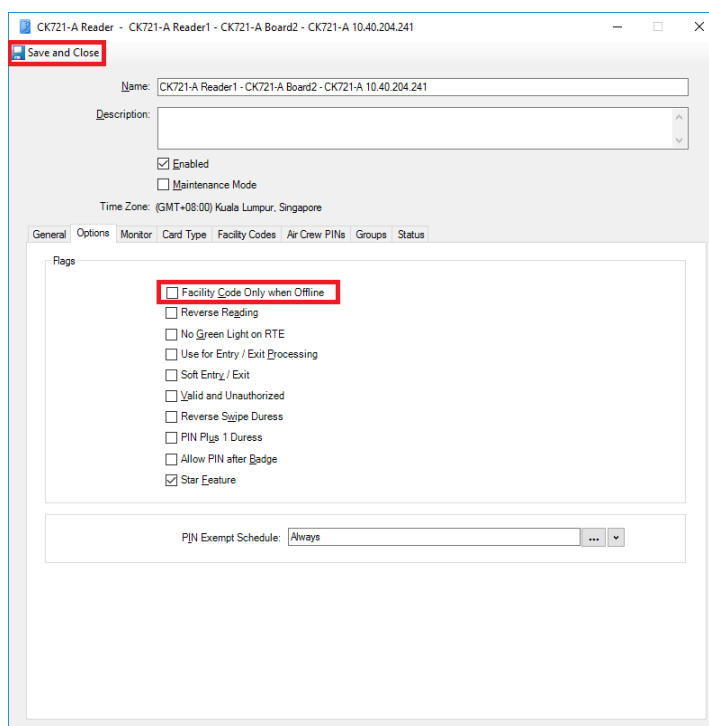
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The S300 device stores the “Facility Code when offline” feature configuration in non-volatile memory.

Until the iSTAR firmware can be amended to forcibly turn the “Facility Code when offline” feature off, the following workaround will solve the problem:

Turn the “Facility Code when offline” feature off by doing one of the following 3 alternatives:

1. If the S300 device can be connected to a CK721-A on P2000, use P2000 to turn that feature off in each S300 device before migrating.
2. If the S300 device can be connected to a CK721-A on C-CURE, use C-CURE to turn that feature off in each S300 device before migrating.



3. If neither P2000 nor a C-CURE to CK721-A integration is available, hook the S300 device to a CK721-A and use the local user interface to turn that feature off.

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- TERMINAL PARAMETERS DATA ENTRY - Terminal: 1 - Page 3 of 5

Anti-Tailgate Enabled (Y/N):      Y      Re-lock on Door Open (Y/N):      Y
Reader Override Enabled (Y/N):    Y      Timed Shunt (Y/N):                N
Shunt Alarm on AUX Access (Y/N):  N      Override Time (0-1440 min):      0
Momentary AUX Only (Y/N):         N      Assisted Access (N,F,A):         Never
Allow PIN after Badge (Y/N):      N      Assisted Access Time (0-120s):   0
Soft Entry/Exit (Y/N):            N      ADA Relay Connector (N,S,G):     None
Valid and Unauthorized (Y/N):     N      ADA Relay Time (0-120s):         0
Alarm Debounce Time (4-80 x10ms): 20     ADA Relay Delay (0-3000ms):      0
Reverse Card Bit Order (Y/N):     N      Override Reset Level (0-99):     99
Duress on Reverse Badge (Y/N):    N      Deny if Door Open (Y/N):        N
PIN plus 1 Duress (Y/N):          N      No Green Light on Aux (Y/N):    N
PIN Suppression Timezone (0-64): 1      BQT LCD Reader (Y/N):           N
Log Output Status Message (Y/N):  Y      Warn Auto Off (Y/N):            N
Facility Code when offline (Y/N): N      Override Warn Auto Off (Y/N):    N
PIN required when online (Y/N):   N      D620-ECG Elevator Mode (Y/N):   N
Log Reader Strike Message (Y/N):  Y      Reader Egress flag (Y/N):       Y
Star Feature (Y/N):               Y
Access Grant on Open Only (Y/N):  N

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In either case, make sure the S300 device is online so that turning off this feature will be saved in the S300 device's non-volatile memory.

If you have any questions regarding this **Knowledge** article, please contact Technical Support.

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