

Update Journal Status for Unified Journals Restored Outside of the Administration Workstation or the Server Configuration Application

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INTERNAL

Problem

When you restore a Unified Journal via SSMS when attempting to manipulate it via Unified Journal Volume Management, it may be stuck in a Running state and not allow you to activate the journal or perform other tasks on it.

Solution

Shut down Crossfire and then run the following SQL script via SSMS:

```
UPDATE ACVSCore.dbo.ACVSUJournalVolumeManagement  
SET DbStatus = 1  
WHERE DbExists = 'Online'  
AND DbStatus NOT IN ( 1,2,3)
```

Start Crossfire again. You should be able to perform tasks on the Unified Journal via Unified Journal Volume Management.

If you have any questions regarding this **Knowledge** article, please contact Technical Support.

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