

# License Portal Migrated to Okta

KB Number: 21106

Published: 16-02-2026

Johnson Controls uses Okta, a powerful security platform to manage login to the license registration tool

Anyone with an account should have received an email to activate their new account.

Hi Lauren,

Johnson Controls uses Okta, a powerful security platform to manage login to the license registration tool.

Click the following button to activate your account:

[Activate Your Account](#)

This link expires in 7 days.

After you have activated your account, return to the Johnson Controls application login page.

- Your username is **lamcteague@tycoint.com**

If you experience difficulties accessing your account, you can send a help request to the [Licensing Support team](#).

Thank you!

This is an automatically generated message. Replies are not monitored nor answered.

If you experience difficulties accessing your account, you can send a help request to [sp-licensing-support@jci.com](mailto:sp-licensing-support@jci.com)