

# How to see the Exacq Video Monitoring in C-CURE IQ

Published: 08-08-2025

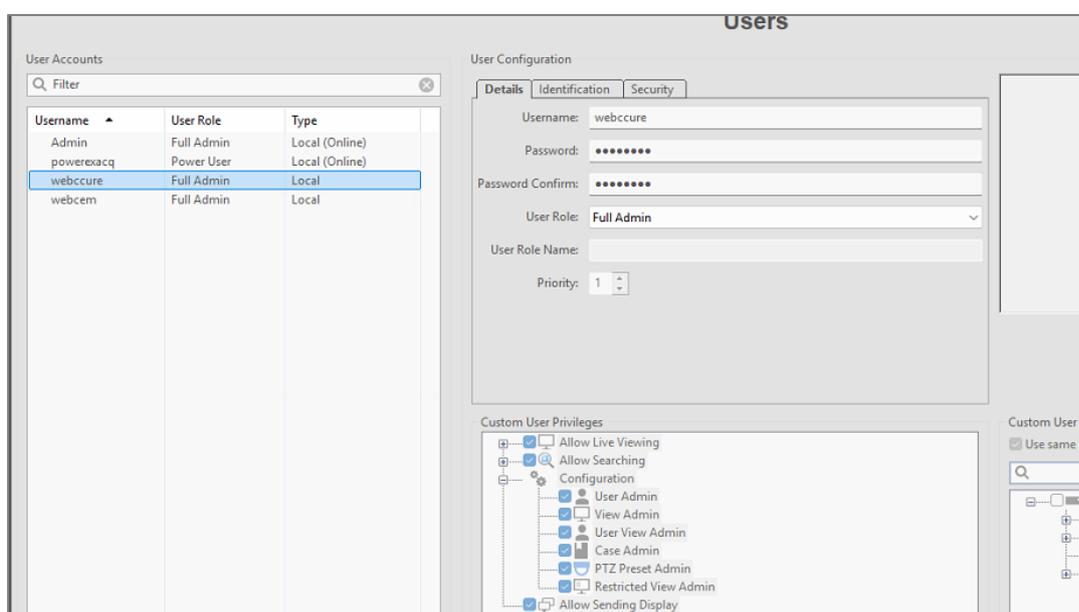
KB Number: SWH-KB-000037944

## Content to be checked in Exacq

**Step 1:** Create a user in the Exacq system specifically for the integration.

This user should have full admin rights.

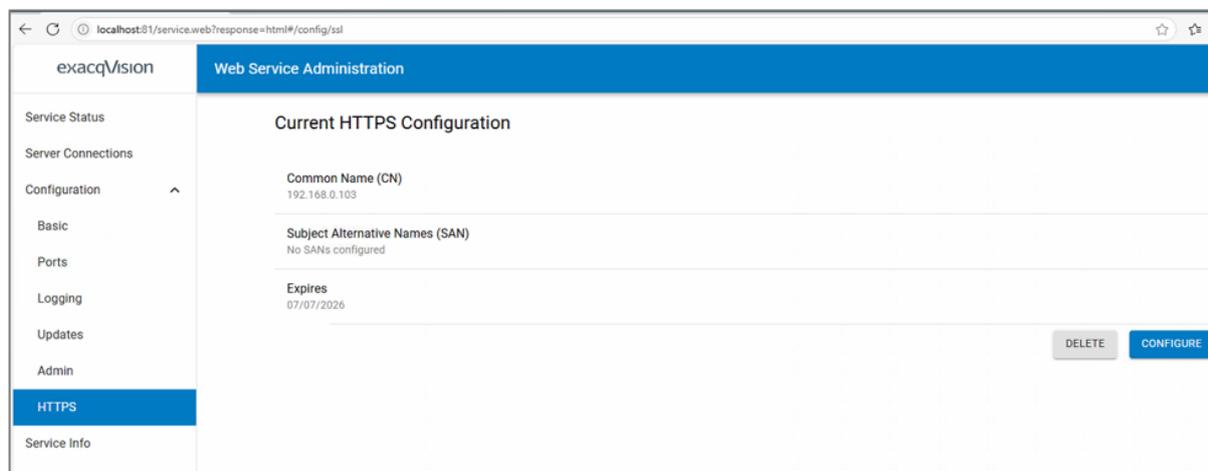
**Example:** User: webccure (as shown in the snapshot).



**Step 2:** Ensure to add the **Certificate** in the Exacq web service

The details of adding the SSL certificate are in the document

link: <https://support.exacq.com/#/knowledge-base/article/13924>



## Configuration to be checked in C•CURE

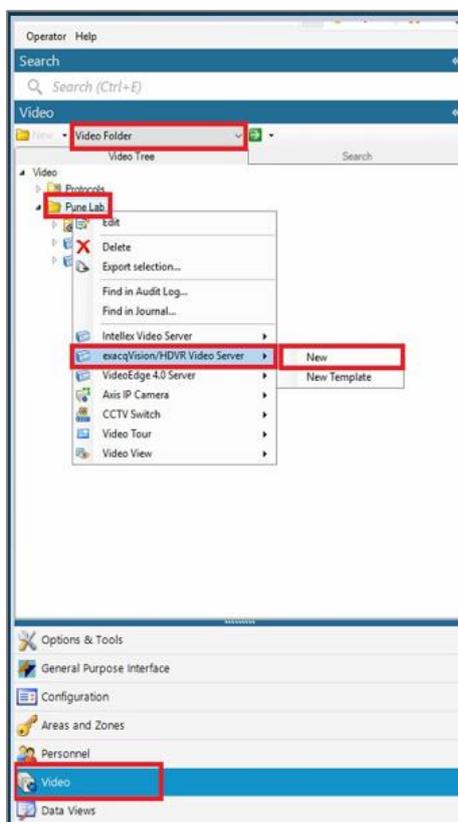
**Step 1:** Make sure you have the Exacq integration license enabled on the C•CURE side.



**Step 2:** Navigate to the **Video** option.

Select the **Video** folder.

Right-click on the folder → choose **Exacq Vision/HDVR Video Server** → Click **New**.



**Step 3:** Enter the Exacq server details and set the correct time zone.

Ensure that **port 22609** is open.

The screenshot shows the 'exacqVision Video Server - Exacq integration .103' window. The 'Name' field is set to 'Exacq integration .103'. The 'Enabled' checkbox is checked. The 'Time Zone' is set to '(UTC+05:30) Chennai, Kolkata, Mumbai, Ne...'. The 'Connection Configuration' section shows 'User Name: webccure', 'Password: [masked]', and 'Re-enter Password: [masked]'. The 'IP Address' is '192.168.0.103' and the 'Communication Port' is '22609'. The 'Server Info' section shows 'Server Description: exacqVision Server', 'Server Version: 25.1.6.0', 'Serial Number: 00-0C-29-8F-CB-7B', and 'API Version: 1.47.15.0'.

**Step 4:** Click **Connect**.

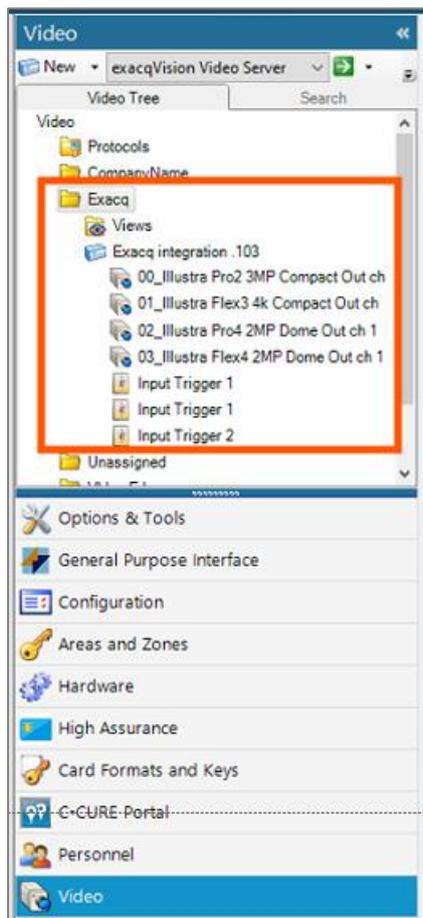
The system will retrieve and display the Exacq Server Information.

Then click on **Import** it will import all the cameras.

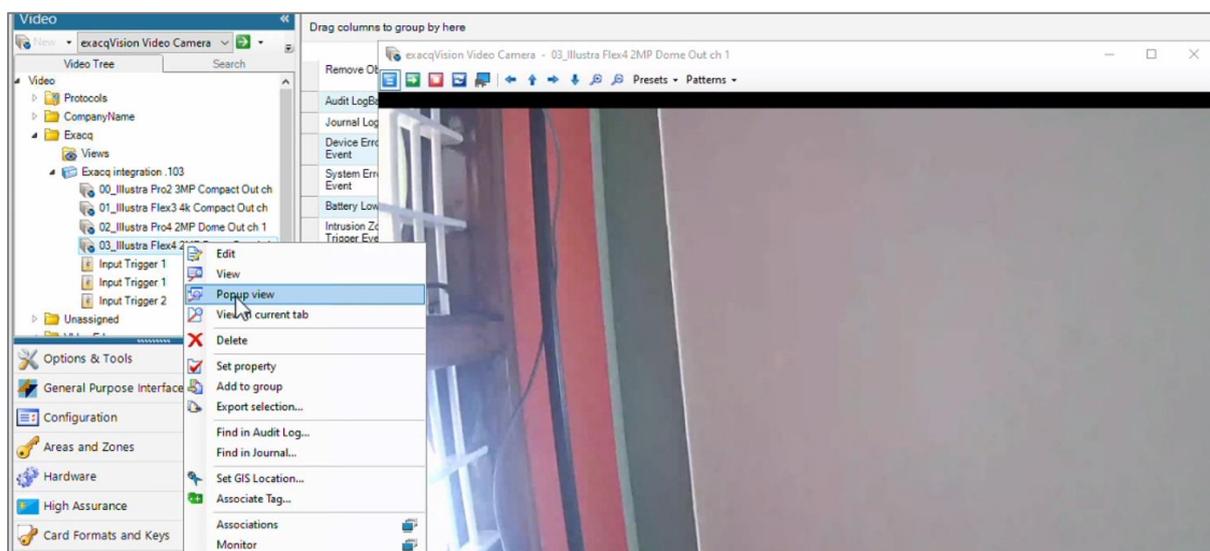
The screenshot shows the 'exacqVision Video Server - Exacq integration .103' window. The 'Import Cameras' button is highlighted. A dialog box is displayed with the text 'Connecting...' and 'The camera import is complete. Click Save and Close to take effect.' The 'OK' button in the dialog box is highlighted. The 'Server Info' section shows 'Server Description: exacqVision Server', 'Server Version: 25.1.6.0', 'Serial Number: 00-0C-29-8F-CB-7B', and 'API Version: 1.47.15.0'.

**Step 5:** Once the import is complete, the camera details will be visible.

Creating a **Video View** of the Camera.



**Step 6:** Right click on the camera which is imported and click on **popup view**. To confirm that you are able to see the camera.



**Step 7: Login to C•CURE IQ and navigate to Video Monitoring.**

Drag and drop the camera which you want to see in the Video monitoring station.

